



Welcome to the Tree House Lodge

ACCEPTANCE OF TERMS AND CONDITIONS FOR THE USE OF TREE HOUSE

FACILITIES BY LODGING OR TOUR:

FIRST: Tree House and Green Iguana Conservation are both commercial names owned by the company, LAS FLORES DE MANZANILLO S.A., and used for tourist purposes; either in the using the facilities or in the taking a tour.

SECOND: Our company is covered by liability insurance required by law in Costa Rica in order to protect guests and visitors, for the tourism industry.

THIRD: It is the obligation of all our guests and visitors to accept and follow all the pertinent safety rules and to behave inside our facilities by exercising proper care and safety. Guests and visitors must be careful when using launching slips, gardens, footpaths and other places, taking into account that our facilities are located in the humid tropical forest where it rains a lot.

FOURTH: All our facilities have been built with first quality materials, following the regulations on construction and safety specifications by the Laws of Costa Rica, and properly supervised by professionals in construction and the Costa Rican Board of Engineers and Architects.

FIFTH: Tree House and Green Iguana Conservation Tour are not responsible for under aged children. They are under direct supervision and responsibility of their parents or any other responsible person in charge of them.

SIXTH: Our company is not responsible for injuries or damages to guests and visitors outside our facilities. We do not assume any responsibility once guests and visitors leave our facilities, to visit other places or after checking out of the lodge, because, according to the law, our liability insurance does not cover those damages.

SEVENTH: Our company can facilitate additional services, if they are requested by our guests and visitors such as: a) taxis and transportation of people and luggage b) Tours to different sites like volcanoes, rivers, mountains, cities, towns, reserves, white water rafting, trips by boat in the sea or on rivers, canopy tours, horse back riding, among others. The guest or visitor must take into account that those services are not offered directly by our company, we are only providing an additional service to our clients. Under these circumstances these services are not covered by our insurance of civil responsibility. Our clients have the responsibility of checking that the operators of tourism and the carriers of people, luggage or things have the respective insurance according to the Costa Rican Laws, for their safety and the safety of their loved ones as well as their belongings.

EIGHTH: Tree House is not responsible for missing luggage, damages or injuries to people or things, death, or any other type of loss our guests or visitors might experience while using any of the services mentioned in the seventh clause of this contract since those services are not offered directly by our company.

NINTH: All belongings or valuable things must be kept and handled with care by our clients. Our company does not take responsibility for damages or losses due to negligence or badly handling. Tree House will provide appropriate places to secure valuables-

TENTH: Tree House does not offer restaurant service and it does not sell any kind of food either, therefore we recommend our clients to be careful when buying prepared food in “sodas”, bars or restaurants, or when acquiring food or groceries to be prepared by them. Any problem or disease related to food or food consumption is strictly responsibility of our clients and the people who sold or prepared the food.

ELEVENTH: All guests and visitors must report immediately to the administration any damage in the property or in articles facilitated by our company for their use and pleasure, in

this way we can prevent our clients from getting injured and it also guarantees that our assets are in good condition while you are guests. We do not take responsibility for damaged articles or facilities being used by our clients which have not been reported for their revision and repair.

TWELFTH: Our company does not allow any person to stay temporarily or permanently at our facilities without have been registered.. If any of our guests fail to carry out this provision causing other guests to suffer any material damage, personal injury, robbery, etc., it is not our responsibility, and if there are damages to our facilities or missing objects the client must pay for them before leaving the lodge.

In witness whereof, after reading carefully all the terms and conditions previously described, I agree and sign in acceptance of this contract with all its clauses.

Kind regards,
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